



Team Diagnostic™ Case Study

CLIENT PROFILE:

Canadian subsidiary of Global manufacturing company

INDUSTRY:

Manufacturing

LOCATION:

Canada

TEAM TYPE:

Executive Management

FUNCTIONAL AREA:

Change Management; SAP Implementation

TEAM SIZE:

17

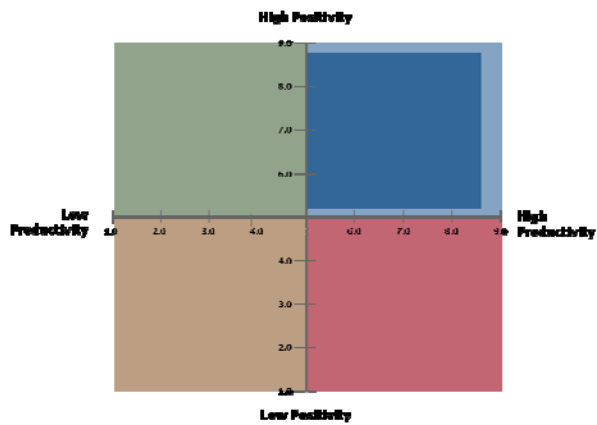
THE SITUATION:

- The global manufacturing company was going through a major change management process (SAP implementation) that affected every aspect of the business. The Canadian company was the third subsidiary to roll out of the change management process.
- The Canadian subsidiary was concerned that the two other roll outs had not gone well – both on the productivity and more importantly, the positivity side -- and wanted to do something different to make a success of this \$25 million project.

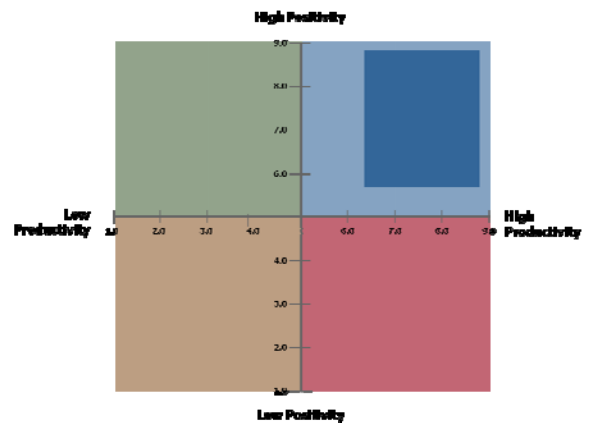
RESULTS:

- The *Team Diagnostic*™ assessment was used for pre and post program measures.
- The team coaching training helped build bridges and become the “one” team that was necessary for them to make this massive change management process successful. The team now addresses the topics that were formerly avoided, communication is more direct and more open, there is more transparency and more trust. They now face difficult collaboration issues with more confidence and in a timelier manner.
- A strong team gets even stronger!

AUGUST 2007



FEBRUARY 2008



INCREASE IN PRODUCTIVITY FACTORS

13%

INCREASE IN POSITIVITY FACTORS

11%

IMPROVEMENT HIGHLIGHTS

1. 19% - *Decision Making*
2. 18% - *Resource management*
3. 17% - *Alignment*
4. 16% - *Communication*
5. 14% - *Constructive Interaction within the team*
6. 13% - *Accountability*



Team Diagnostic™
ASSESSMENT

For more information about the assessment go to www.teamdiagnosticassessment.com